OCLC Section 508 Voluntary Product Accessibility Template (VPAT)

This template has been filled to assist procurement officials concerned with Web-based applications meeting the accessibility requirements of the Section 508 standards.

Product Name	OCLC ILLiad
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Applicable Sections	• Section 1194.22 • Section 1194.31 • Section 1194.41

Summary Table
Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	The ILLiad web application requires a web browser. The VPAT for the browser being used to view the ILLiad web pages should be reviewed.
Section 1194.22 Web-based Internet Information and Applications		
Section 1194.31 Functional Performance Criteria		
Section 1194.41 Information, Documentation and Support		

Section 1194.22 Web-based Intranet and Internet information and Applications - Detail
Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Images files do have clear, detailed text descriptions, but currently alt text is not defined. ILLiad sites do have the option to modify their web forms to include this information.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	The ILLiad user interface does not use multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color is used for visible interest, not for navigation or other required actions. The use of a color monitor is not required. Some organizations may choose to customize the colors used in the Web templates. Customized pages may need to be evaluated separately for their compliance to Section 508 standards.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exceptions	ILLiad sites do have the option to modify their web forms to better organize information for improved readability.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server side image maps are not used in the ILLiad user interface.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Client side image maps are not used in the ILLiad user interface.

(g) Row and column headers shall be identified for data tables.	Partially Supports	ILLiad uses TH tags for column headers. Detailed transaction information tables are laid out in a vertical format and do not use row headers. Organizations can modify web templates to customize layout Customized pages may need to be evaluated separately for their compliance to Section 508 standards.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	Multiple row headers are used to label an entire table and for display column header text. ILLiad uses TH tags for column headers. Both styles of headers are distinguishable by different style tags. Tables can be customized to remove column headers and/or table header text. Customized pages may need to be evaluated separately for their compliance to Section 508 standards.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Frames are not used in the ILLiad user interface.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	ILLiad user interface elements do not flicker.

(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Does not support	Text-only pages are not provided with the ILLiad user interface. Customized web templates can be created by an institution if needed.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports	ILLiad only makes use of scripting languages when viewed with mobile devices to alter layout and to toggle the enabled state of input elements.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Supports	The ILLiad user interface can choose to whether to accept documents when possible via electronic delivery methods. If the user chooses this delivery method, they must have a PDF reader installed such as the Adobe Acrobat PDF Reader. A link to Adobe is provided within the ILLiad user interface documentation.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	The ILLiad user interface uses only simple forms with standard layouts.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	The ILLiad user interface does not include repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	The ILLiad user interface does not required time responses.

Section 1194.31 Functional Performance Criteria – Detail
Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	ILLIad user interface can be used with a screen reader.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	The software can be used with a screen magnifier. Additionally, documents can be read when colors, font sizes, and font styles defined in the web pages are ignored by the Web browser, allowing users to adjust font sizes.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	The ILLiad user interface does not require hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	The ILLiad user interface does not require hearing.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	The ILLiad user interface does not require hearing.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	The ILLiad user interface site can be used with a keyboard.

Section 1194.41 Information, Documentation and Support - Detail
Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Not Applicable	ILLiad does not provide end-user product documentation. Some organizations may choose to provide their end-users with documentation which should be evaluated separately for their compliance to Section 508 standards.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not support	ILLiad does not provide a description of accessibility and compatibility features. Some organizations may choose to provide their end-users with documentation which should be evaluated separately for their compliance to Section 508 standards.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Not Applicable	OCLC/Atlas Systems does not provide support to end-users for the web application component of ILLiad. Organizations are responsible for providing end-users with support of the ILLiad web pages.