

# Payment Card Industry Data Security Standard

# Attestation of Compliance for Self-Assessment Questionnaire D for Service Providers

For use with PCI DSS Version 4.0.1

Publication Date: October 2024



# **Section 1: Assessment Information**

## Instructions for Submission

This document must be completed as a declaration of the results of the entity's self-assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures.* Complete all sections: The entity is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which the Attestation of Compliance (AOC) will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Self-Assessment Questionnaire (SAQ).

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Self-Assessment Questionnaire.

Part 1. Contact Information		
Part 1a. Assessed Entity		
Company name:	Atlas Systems, Inc.	
DBA (doing business as):	Aeon	
Company mailing address:	5712 Cleveland St #200 Virginia Beach, VA 23462	
Company main website:	https://www.atlas-sys.com/	
Company contact name:	Kathy Poston	
Company contact title:	Director of ITS	
Contact phone number:	757-276-7660	
Contact e-mail address:	kposton@atlas-sys.com	

#### Part 1b. Assessor

Provide the following information for all assessors involved in the assessment. If there was no assessor for a given assessor type, enter Not Applicable.

PCI SSC Internal Security Assessor(s)		
ISA name(s):	Not Applicable	
Qualified Security Assessor		
Company name:	Pointe Solutions Inc.	
Company mailing address:	PO Box 41	
	Exton PA 19341	
Company website:	www.pointesolutionsinc.com	
Lead Assessor Name:	Hugh Burke	
Assessor phone number:	610-524-1230	
Assessor e-mail address:	hugh@pointesolutionsinc.com	
Assessor certificate number:	PCI QSA – Certificate # 200-791	



# Part 2. Executive Summary

## Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (select all that apply):					
Name of service(s) assessed:	Aeon				
Type of service(s) assessed:					
Hosting Provider:	Managed Services:	Payment Processing:			
Applications / software	Systems security services	POI / card present			
Hardware	🖂 IT support	🛛 Internet / e-commerce			
Infrastructure / Network	Physical security	MOTO / Call Center			
Physical space (co-location)	Terminal Management System				
☐ Storage	Other services (specify):	Other processing (specify):			
Web-hosting services					
Security services					
3-D Secure Hosting Provider					
Multi-Tenant Service Provider					
Other Hosting (specify):					
Account Management	Fraud and Chargeback	Payment Gateway/Switch			
Back-Office Services	Issuer Processing	Prepaid Services			
Billing Management	Loyalty Programs	Records Management			
Clearing and Settlement	Merchant Services	Tax/Government Payments			
Network Provider	·				
Others (specify):					
<b>Note</b> : These categories are provided for assistance only and are not intended to limit or predetermine an entity's service description. If these categories do not apply to the assessed service, complete					

"Others." If it is not clear whether a category could apply to the assessed service, consult with the

entity(ies) to which this AOC will be submitted.



## Part 2a. Scope Verification (continued)

Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (select all that apply):

Name of service(s) not assessed:	Not Applicable				
Type of service(s) not assessed:					
Hosting Provider:	Managed Services:	Payment Processing:			
Applications / software	Systems security services	POI / card present			
Hardware	☐ IT support	Internet / e-commerce			
Infrastructure / Network	Physical security	MOTO / Call Center			
Physical space (co-location)	Terminal Management System	🗌 ATM			
☐ Storage	Other services (specify):	Other processing (specify):			
Web-hosting services					
Security services					
3-D Secure Hosting Provider					
Multi-Tenant Service Provider					
Other Hosting (specify):					
Account Management	Fraud and Chargeback	Payment Gateway/Switch			
Back-Office Services	Issuer Processing	Prepaid Services			
Billing Management	Loyalty Programs	Records Management			
Clearing and Settlement	Merchant Services	Tax/Government Payments			
Network Provider					
Others (specify):					
Provide a brief explanation why any	checked services				

were not included in the assessment:

Part 2b. Description of Role with Payment Cards				
Describe how the business stores, processes, and/or transmits account data.	The Aeon web server software hosts customer websites that redirect to the payment processors.			
Describe how the business is otherwise involved in or has the ability to impact the security of its customers' account data.	Atlas Systems provides managed services for subscribed customers of the Aeon software product.			
Describe system components that could impact the security of account data.	E-Commerce Aeon redirects e-Commerce transactions to a PCI DSS certified third party prior to entering cardholder data (CHD) to purchase goods from their website.			



#### Part 2c. Description of Payment Card Environment

Provide a **high-level** description of the environment covered by this assessment. For example:

For example:

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POI devices, databases, web servers, etc., and any other necessary payment components, as applicable.
- System components that could impact the security of account data.

Aeon's e-commerce network uses web servers to transmit customer's transaction information, not cardholder data (CHD), within a shopping cart to a third-party hosted and managed payment page to process card-not-present transactions. In this environment, the Aeon web servers contain the mechanism that redirects customers from their website to a third-party service provider, contracted by the customer, for payment processing using a redirect

Indicate whether the environment includes segmentation to reduce the scope of the assessment.

🛛 Yes 🗌 No

(Refer to "Segmentation" section of PCI DSS for guidance on segmentation.)

#### Part 2d. In-Scope Locations/Facilities

List all types of physical locations/facilities—for example, corporate offices, data centers, call centers, and mail rooms—in scope for the PCI DSS assessment.

Facility Type	Total number of locations (How many locations of this type are in scope)	Location(s) of facility (city, country)
Example: Data centers	3	Boston, MA, USA
Atlas Corporate Headquarters	1	Virginia Beach, Virginia
Microsoft Azure	1	USA



#### Part 2e. PCI SSC Validated Products and Solutions

Does the entity use any item identified on any PCI SSC Lists of Validated Products and Solutions\*?

🗌 Yes 🛛 No

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions.

Name of PCI SSC validated Product or Solution	Version of Product or Solution	PCI SSC Standard to which product or solution was validated	PCI SSC listing reference number	Expiry date of listing (YYYY-MM-DD)
Not Applicable				

For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components, appearing on the PCI SSC website (<u>www.pcisecuritystandards.org</u>)—for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, Contactless Payments on COTS (CPoC) solutions, and Mobile Payments on COTS (MPoC) products.



If Vee

# Part 2. Executive Summary (continued)

#### Part 2f. Third-Party Service Providers

For the services being validated, does the entity have relationships with one or more third-party service providers that:

•	Store, process, or transmit account data on the entity's behalf (for example, payment gateways, payment processors, payment service providers (PSPs), and off-site storage)	🗌 Yes	🛛 No
•	Manage system components included in the scope of the entity's PCI DSS assessment—for example, via network security control services, anti-malware services, security incident and event management (SIEM), contact and call centers, web-hosting services, and IaaS, PaaS, SaaS, and FaaS cloud providers.	🛛 Yes	□ No
•	Could impact the security of the entity's CDE—for example, vendors providing support via remote access, and/or bespoke software developers.	🛛 Yes	🗌 No

Name of service provider:	Description of service(s) provided:		
Microsoft Azure	Hosting Provider / Managed Services		
Note: Requirement 12.8 applies to all entities in this list.			



#### Part 2g. Summary of Assessment

(SAQ Section 2 and related appendices)

Indicate below all responses provided within each principal PCI DSS requirement.

For all requirements identified as either "Not Applicable" or "Not Tested," complete the "Justification for Approach" table below.

**Note:** One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed: Aeon

	<b>Requirement Responses</b> More than one response may be selected for a given requirement. Indicate all responses that apply.				
PCI DSS Requirement	In Place	In Place with CCW	Not Applicable	Not Tested	Not in Place
Requirement 1:	$\boxtimes$		$\boxtimes$		
Requirement 2:	$\boxtimes$				
Requirement 3:					
Requirement 4:					
Requirement 5:	$\boxtimes$				
Requirement 6:	$\boxtimes$				
Requirement 7:	$\boxtimes$				
Requirement 8:	$\boxtimes$				
Requirement 9:	$\boxtimes$				
Requirement 10:					
Requirement 11:	$\boxtimes$				
Requirement 12:	$\boxtimes$				
Appendix A1:					
Appendix A2:					
Justification for Approach					



	1.4.4, 3.1.1 through 3.7.9, 4.1.1 through 4.2.2, 6.5.5, 6.5.6, 7.2.6, 8.2.1, 9.4.1 through 9.4.7, 10.1.1 through 10.7.3
	Aeon does not transmit, process or store CHD.
For any Not Applicable responses, identify which sub- requirements were not applicable and the reason.	2.3.1, 2.3.2 No wireless networks are connected to the Aeon CDE. 5.2.3.1, 5.3.2.1, 5.3.3, 5.4.1, 6.3.2, 6.4.2, 6.4.3, 7.2.4 through 7.2.5.1, 8.3.10.1, 8.4.2, 8.5.1 through 8.6.3, 11.3.1.1, 11.3.1.2, 11.4.7, 11.5.1.1, 11.6.1, 12.3.1 through 12.3.4, 12.5.2.1, 12.5.3, 12.6.2, 12.6.3.1, 12.6.3.2, 12.10.4.1, 12.10.7 This requirement is a best practice until March 31,
	2025. 8.3.10 Multi-Factor Authentication is required for all access.
	9.5.1 through 9.5.1.3, A2.1.1 through A2.1.3 Aeon does not process transactions using point-of- interaction (POI) devices.
	A1.1.1 through A1.2.3 Aeon is not a multi-tenant service provider.
For any Not Tested responses, identify which sub- requirements were not tested and the reason.	Not Applicable



# Section 2: Self-Assessment Questionnaire D for Service Providers

Self-assessment completion date:	2024-12-19	
Were any requirements in the SAQ unable to be met due to a legal constraint?	🗌 Yes	🛛 No



# **Section 3: Validation and Attestation Details**

## Part 3. PCI DSS Validation

This AOC is based on results noted in SAQ D (Section 2), dated (Self-assessment completion date 2024-12-19).

Indicate below whether a full or partial PCI DSS assessment was completed:

- Full All requirements have been assessed therefore no requirements were marked as Not Tested in the SAQ.
- Partial One or more requirements have not been assessed and were therefore marked as Not Tested in the SAQ. Any requirement not assessed is noted as Not Tested in Part 2g above.

Based on the results documented in the SAQ D noted above, each signatory identified in any of Parts 3b–3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document.

Select one:

<b>Compliant:</b> All sections of the PCI DSS SAQ are complete, and all assessed requirements are marked as being either 1) In Place, 2) In Place with CCW, or 3) Not Applicable, resulting in an overall <b>COMPLIANT</b> rating; thereby <i>Atlas Systems, Inc.</i> has demonstrated compliance with all PCI DSS requirements included in this SAQ except those noted as Not Tested above.		
<b>Non-Compliant:</b> Not all sections of the PCI DSS SAQ are complete, or one or more requirements are marked as Not in Place, resulting in an overall <b>NON-COMPLIANT</b> rating, thereby <i>(Service Provider Company Name)</i> has not demonstrated compliance with the PCI DSS requirements included in this SAQ.		
Target Date for Compliance: YY	YY-MM-DD	
An entity submitting this form with a Non-Compliant status may be required to complete the Action Plan in Part 4 of this document. Confirm with the entity to which this AOC will be submitted <i>before completing Part 4</i> .		
<ul> <li>Compliant but with Legal exception: One or more assessed requirements in the PCI DSS SAQ are marked as Not in Place due to a legal restriction that prevents the requirement from being met and all other assessed requirements are marked as being either 1) In Place, 2) In Place with CCW, or 3) Not Applicable, resulting in an overall COMPLIANT BUT WITH LEGAL EXCEPTION rating; thereby (<i>Service Provider Company Name</i>) has demonstrated compliance with all PCI DSS requirements included in this SAQ except those noted as Not Tested above or as Not in Place due to a legal restriction.</li> <li>This option requires additional review from the entity to which this AOC will be submitted. <i>If selected, complete the following:</i></li> </ul>		
Affected Requirement	Details of how legal constraint prevents requirement from being met	



### Part 3a. Service Provider Acknowledgement

#### Signatory(s) confirms:

## (Select all that apply)

$\boxtimes$	PCI DSS Self-Assessment Questionnaire D, Version 4.0.1, was completed according to the instructions therein.
$\boxtimes$	All information within the above-referenced SAQ and in this attestation fairly represents the results of the entity's assessment in all material respects.
$\boxtimes$	PCI DSS controls will be maintained at all times, as applicable to the entity's environment.

## Part 3b. Service Provider Attestation

# <u>M. Jason Glover</u>

M. Jason Clover (Bec 19, 2024 12:45 EST) Signature of Service Provider Executive Officer ↑	Date: 12/19/24	
Service Provider Executive Officer Name: Jason Glover	<i>Title:</i> President	

# Part 3c. Qualified Security Assessor (QSA) Acknowledgement

If a QSA was involved or assisted with	QSA performed testing procedures.	
this assessment, indicate the role performed:	QSA provided other assistance.	
	If selected, describe all role(s) performed:	

Hugh Burke

Signature of Lead QSA ↑	Date: 12/19/24
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Lead QSA Name: Hugh Burke

Hugh Burke

Signature of Duly Authorized Officer of QSA Company ↑	Date: 12/19/24	
Duly Authorized Officer Name: Hugh Burke	QSA Company: Pointe Solutions, Inc.	

Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement		
	☐ ISA(s) performed testing procedures.	
this assessment, indicate the role performed:	ISA(s) provided other assistance.	
	If selected, describe all role(s) performed:	



# Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has a Non-Compliant status noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If "NO" selected for any
		YES	NO	Requirement)
1	Install and maintain network security controls			
2	Apply secure configurations to all system components			
3	Protect stored account data			
4	Protect cardholder data with strong cryptography during transmission over open, public networks			
5	Protect all systems and networks from malicious software			
6	Develop and maintain secure systems and software			
7	Restrict access to system components and cardholder data by business need to know			
8	Identify users and authenticate access to system components			
9	Restrict physical access to cardholder data			
10	Log and monitor all access to system components and cardholder data			
11	Test security systems and networks regularly			
12	Support information security with organizational policies and programs			
Appendix A1	Additional PCI DSS Requirements for Multi-Tenant Service Providers			
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/Early TLS for Card- Present POS POI Terminal Connections			

**Note:** The PCI Security Standards Council is a global standards body that provides resources for payment security professionals developed collaboratively with our stakeholder community. Our materials are accepted in numerous compliance programs worldwide. Please check with your individual compliance-accepting organization to ensure that this form is acceptable in its program. For more information about PCI SSC and our stakeholder community please visit: <a href="https://www.pcisecuritystandards.org/about\_us/">https://www.pcisecuritystandards.org/about\_us/</a>.

# **AOC SAQ D - Service Providers**

Final Audit Report

2024-12-19

Created:	2024-12-19
Ву:	Hugh Burke (hugh@pointesolutionsinc.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAw0WN30rTTBKyE7UYjWoVc2mUAZsmkeld

# "AOC SAQ D - Service Providers" History

- Document created by Hugh Burke (hugh@pointesolutionsinc.com) 2024-12-19 - 4:08:11 PM GMT
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- Document e-signed by M. Jason Glover (jglover@atlas-sys.com) Signature Date: 2024-12-19 - 5:45:46 PM GMT - Time Source: server
- Agreement completed. 2024-12-19 - 5:45:46 PM GMT